

Verint Systems Inc.

Our Company

Verint® Systems Inc. is a global leader in Actionable Intelligence® solutions and value-added services. Our solutions capture, distill, and analyze complex and underused information sources, such as voice, video, and unstructured text, to enable organizations to make timely and effective decisions. Today, more than 10,000 organizations in 150 countries — *including over 80 percent of the Fortune 100* — use our solutions to improve enterprise performance and make the world a safer place.

In the enterprise market, our workforce optimization solutions help organizations enhance customer service operations in contact centers, branches, and back-office environments to increase customer satisfaction, reduce operating costs, identify revenue opportunities, and improve profitability.

In the security intelligence market, our video intelligence, public safety, and communications intelligence and investigative solutions help government and commercial organizations protect people and property and neutralize terrorism and crime.

Founded in 1994, Verint is headquartered in Melville, New York, with 2,500 dedicated professionals, offices worldwide, and an extensive global network of selling and support partners.

For more information, visit www.verint.com.

Verint Fast Facts

Founded: 1994

Headquarters: Melville, New York, with offices around the globe

Dedicated Professionals: 2500

Customers: More than 10,000 organizations in over 150 countries, including over 80% of the Fortune 100

Recognition: A top 20 global enterprise application vendor*

Symbol: VRNT.PK

Website: www.verint.com

* AMR Research, 2009

Our Business Lines

In the enterprise workforce optimization market, **Verint Witness Actionable Solutions**® help organizations extract and analyze valuable information from customer interactions and related data for optimizing their customer service operations, improving the customer experience, and facilitating compliance. Marketed under the Impact 360® brand to contact centers, back offices, branch and remote offices, and public safety centers, this unified enterprise workforce optimization suite includes voice recording and quality monitoring, customer interaction analytics (including speech, data, and customer feedback analytics), workforce management, eLearning and coaching, performance management, and desktop application analysis. Our solutions enhance visibility across the customer service delivery chain and help organizations strike a balance among driving sales, managing operating costs, and delivering the optimal customer experience.

In the security intelligence market, **Verint Video Intelligence Solutions**™ provide a single source for virtually every facet of video surveillance operations, from IP video management software, intelligent edge devices, video analytics, and network video recorders to expert services and support. Marketed under the Nextiva® brand, our solutions simplify management of large, geographically distributed video operations and can significantly improve situational awareness, emergency management, and operational efficiency. Designed to facilitate interoperability with our customers' business and security systems and complementary third-party products, Nextiva allows these organizations to migrate to networked IP video without discarding their existing analog investments.

Also in the security intelligence market, **Verint Communications Intelligence and Investigative Solutions**™ help law enforcement, national security, intelligence, and other government agencies detect, investigate, and neutralize criminal and terrorist threats. Verint solutions collect, integrate, and analyze information from voice, video, and data communications, as well as from other sources, to help these agencies generate evidence and intelligence and conduct more productive investigations. Our comprehensive portfolio includes solutions for communications interception, service provider compliance, mobile location tracking, fusion and data management, financial crime investigation, Web intelligence, integrated video monitoring, and tactical communications intelligence.



POWERING ACTIONABLE INTELLIGENCE®

Leadership, Innovation, and Vision

Industry analysts and organizations across the globe recognize Verint for market leadership, innovation, and vision. Today, Verint is widely viewed as the leader in enterprise workforce optimization and security intelligence solutions. Verint has been credited with more than 450 patent registrations and pending applications since the company's founding. And industry analysts and research firms, such as Gartner, Datamonitor, AMR Research, Frost & Sullivan, DMG Consulting, SaddleTree, and Yankee Group, consistently cite Verint for market leadership, vision, and execution. These citations include:

- Top 20 global enterprise application vendor according to AMR Research in its 2009 report, *The Global Enterprise Market Sizing Report, 2008-2013*
- Workforce optimization market leader according to the 2009 Frost & Sullivan report, *North American Agent Performance Optimization Markets*
- Positioned in the Leaders Quadrant in the 2009 Gartner report, *Magic Quadrant for Contact Center Workforce Optimization*
- Perfect scores for solution breadth, vendor strategy, and solution maturity in the November 2008 Datamonitor report, *Decision Matrix: Selecting a Workforce Optimization Vendor*

Customers recognize Verint leadership and innovation, as well. More than 80% of the Fortune 100 use our solutions to address their business and security challenges.

Global Partner Network

Verint Partner Programs are founded on our long-standing commitment to provide superior solutions, unsurpassed business value, and world-class service and support. We have established strategic relationships with global and regional leaders in a wide range of complementary technologies, consultancies, and sales and distribution channels, including Avaya, Booz Allen Hamilton, BT, Cisco, Dell, EMC, Honeywell, IBM, Microsoft, Nortel, SAP, Siemens, Sony, Verizon, and many others.

We are also committed to nurturing our partners' success — to providing the solutions and services they need to maintain their competitive edge, produce satisfied customers, and sustain business growth. Verint partner programs feature a wide array of partner enablement resources specifically geared to these challenges.

Corporate Officers

Dan Bodner	President, Chief Executive Officer, and Director
Peter Fante	Chief Legal Officer, Chief Compliance Officer, and Secretary
Elan Moriah	President, Verint Witness Actionable Solutions and Verint Video Intelligence Solutions
David Parcell	Managing Director, Europe/Middle East/Africa (EMEA)
Doug Robinson	Chief Financial Officer
Meir Sperling	President, Verint Communications Intelligence and Investigative Solutions

Verint. Powering Actionable Intelligence.®

Verint Systems Inc. is a global leader in Actionable Intelligence solutions and value-added services. More than 10,000 organizations in over 150 countries use our workforce optimization and security intelligence solutions to improve enterprise performance and make the world a safer place. For more information, visit www.verint.com.



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